

Kerala State Pollution Control Board കേരള സംസ്ഥാന മലിനീകരണ നിയന്ത്രണ ബോർഡ്

## User Manual for KSPCB

#### USER MANUAL - KERALA STATE POLLUTION CONTROL BOARD

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#### USER MANUAL – KERALA STATE POLLUTION CONTROL BOARD

## **1 COMPLAINT MANAGEMENT**

Thoenix	KERALA STATE POLLUTION CONTROL BOARD
WELCOME TO PHOENIX	
Prevention is instead to provide Oollee Andly for the Industries / LocalBoades as well as PEQ users to ficalBoate and faiture processing of the consent and adheristrative activity includes logal activities of privide Oollee Andly for the Industries / LocalBoates as well as PEQ users to ficalBoate and Complaint Management and Adheristrative activity includes logal actions Management, Callaboation Suit.	Login  Proster
Figure 1 - Login Window	

SMS .It is necessary to remember registered mobile number.

### 1.1 Complaint Registration

In order to file a complaint to Kerala state Pollution Control Board, click on **[Register Your Complaint]** button.

tilis of project includes Consent Management, Weste & Return on Management, Collaboration Sut.	ra Management, Laboratory Management and Consplaint Management and Administratore activity includes Logal	Login Protocol Description Protocol Protoc
	Figure 2 - Register Complaint	

#### USER MANUAL - KERALA STATE POLLUTION CONTROL BOARD

- While click [Register Your Complaint] button a pop up will open.
- Enter details such as File Complaint against, Petitioner Name, Email Address, Address, Mobile Number, Issue Description, Upload files, Captcha and Click on [Submit] button.
- After successful submission of complaint the Id will be displayed on the screen.

KERALA STATE POLLUTION CONTROL BO	File A Complaint!		×	
	File Complaint Against :*   PCB O Industry			
	Petitioner Name*	Email Address*		
Var	Address*	Mobile No*	Login	
Ken			PCB User Industry User	
			Chemanie     Chemanie     Chemanie     Chemanie	
			36180 Captcha	
			Forgot password	
	Upload Related Files	Enter Captcha*	Sign In	
	Browse No file selected.	80271 Captcha	Download	
		Sub	omit	
		$\rightarrow$		
Certificate Verification One Tim				
	Fiaure 3 - F	ile a Complaint		

TRAFT KERALA STATE POLLUTION CONTROL BO		
Certificate Verification	Your complaint has been successfully submitted! Please note the complaint id for future references. Complaint Id : C2021/0220	Login       Via Unarrow Constrained       Constrater       Constraine
	Figure 4 - Complaint ID	
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