



Kerala State Pollution Control Board
കേരള സംസ്ഥാന മലിനീകരണ നിയന്ത്രണ ബോർഡ്

User Manual for KSPCB

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1 COMPLAINT MANAGEMENT

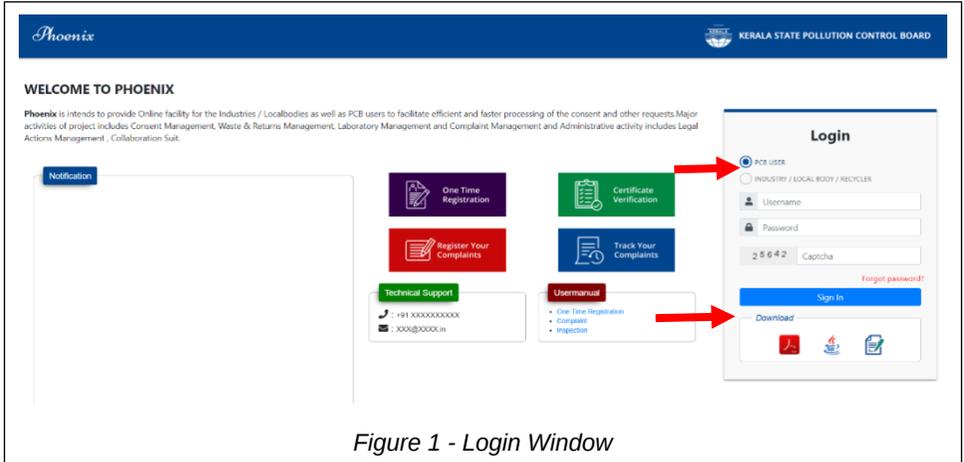


Figure 1 - Login Window

SMS .It is necessary to remember registered mobile number.

1.1 Complaint Registration

In order to file a complaint to Kerala state Pollution Control Board, click on **[Register Your Complaint]** button.

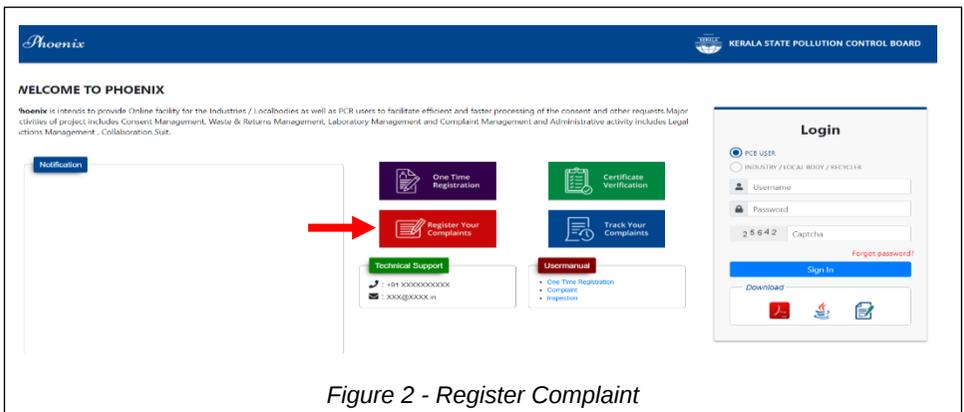


Figure 2 - Register Complaint

- While click **[Register Your Complaint]** button a pop up will open.
- Enter details such as *File Complaint against, Petitioner Name, Email Address, Address, Mobile Number, Issue Description, Upload files, Captcha* and Click on **[Submit]** button.
- After successful submission of complaint the Id will be displayed on the screen.

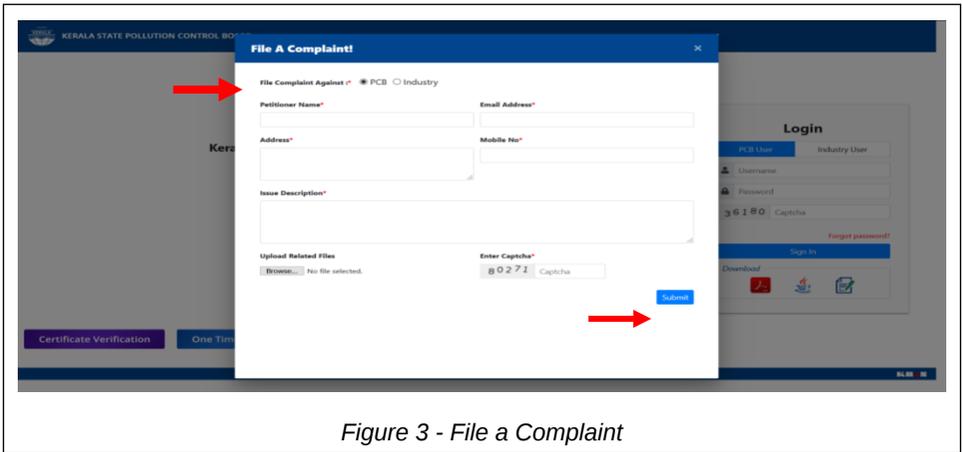


Figure 3 - File a Complaint

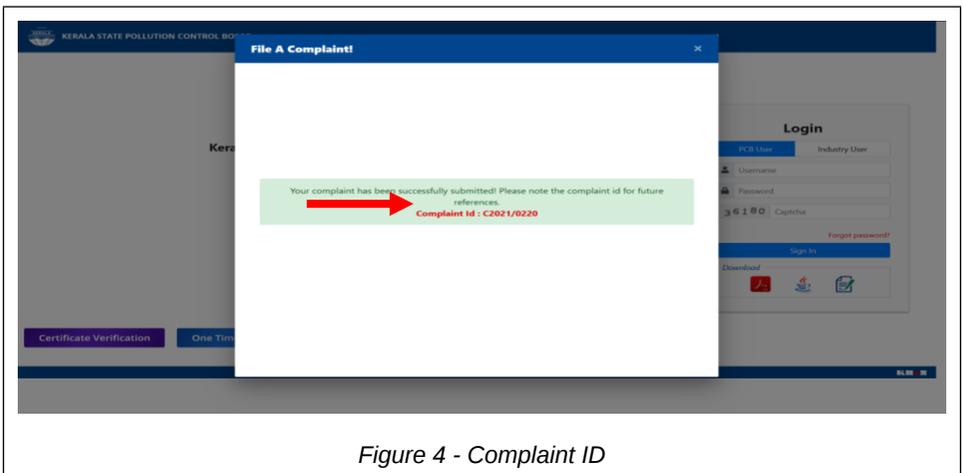


Figure 4 - Complaint ID